

# eTRM Training Survey Findings

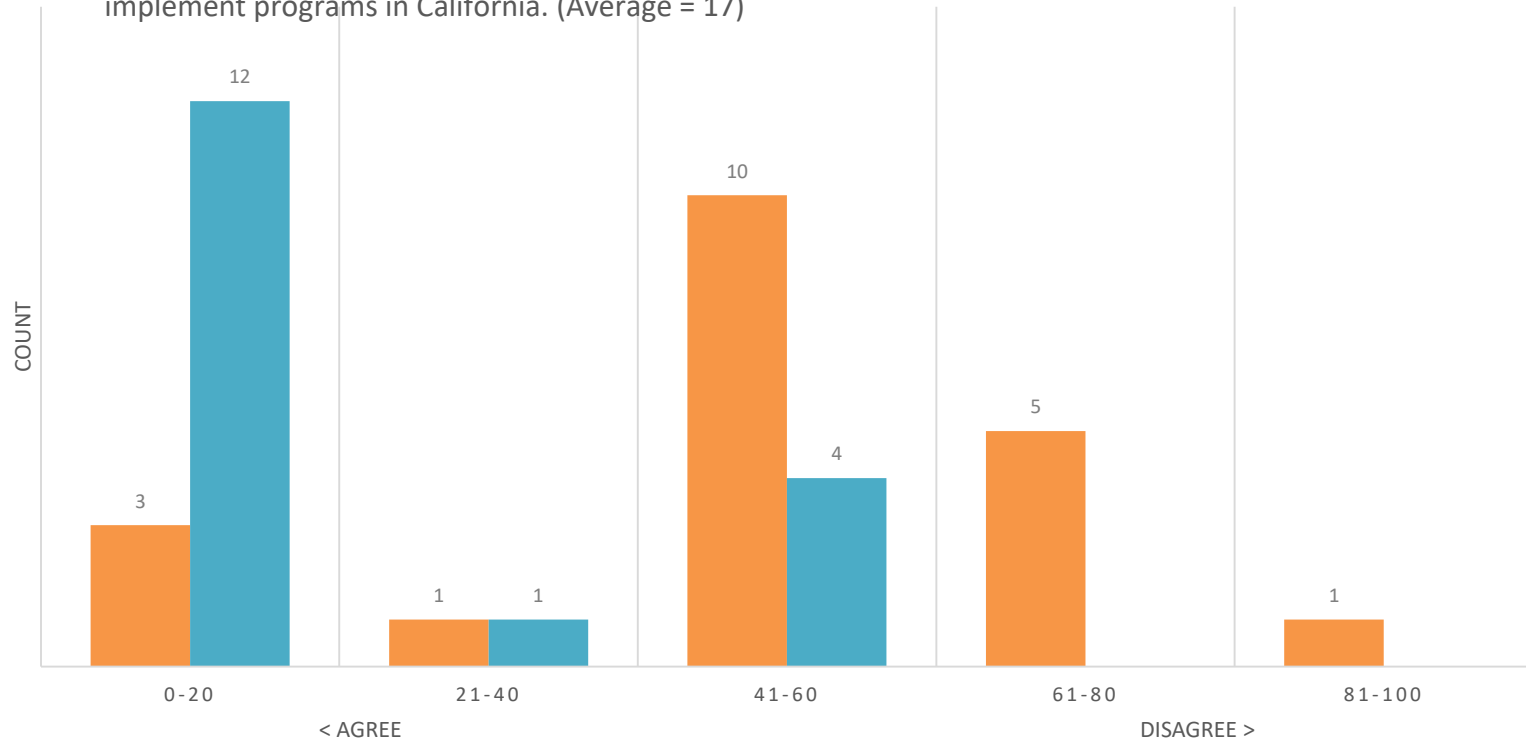


**JENNIFER BARNES**  
**APRIL 2019**

# Contains Deemed Measure Information

2

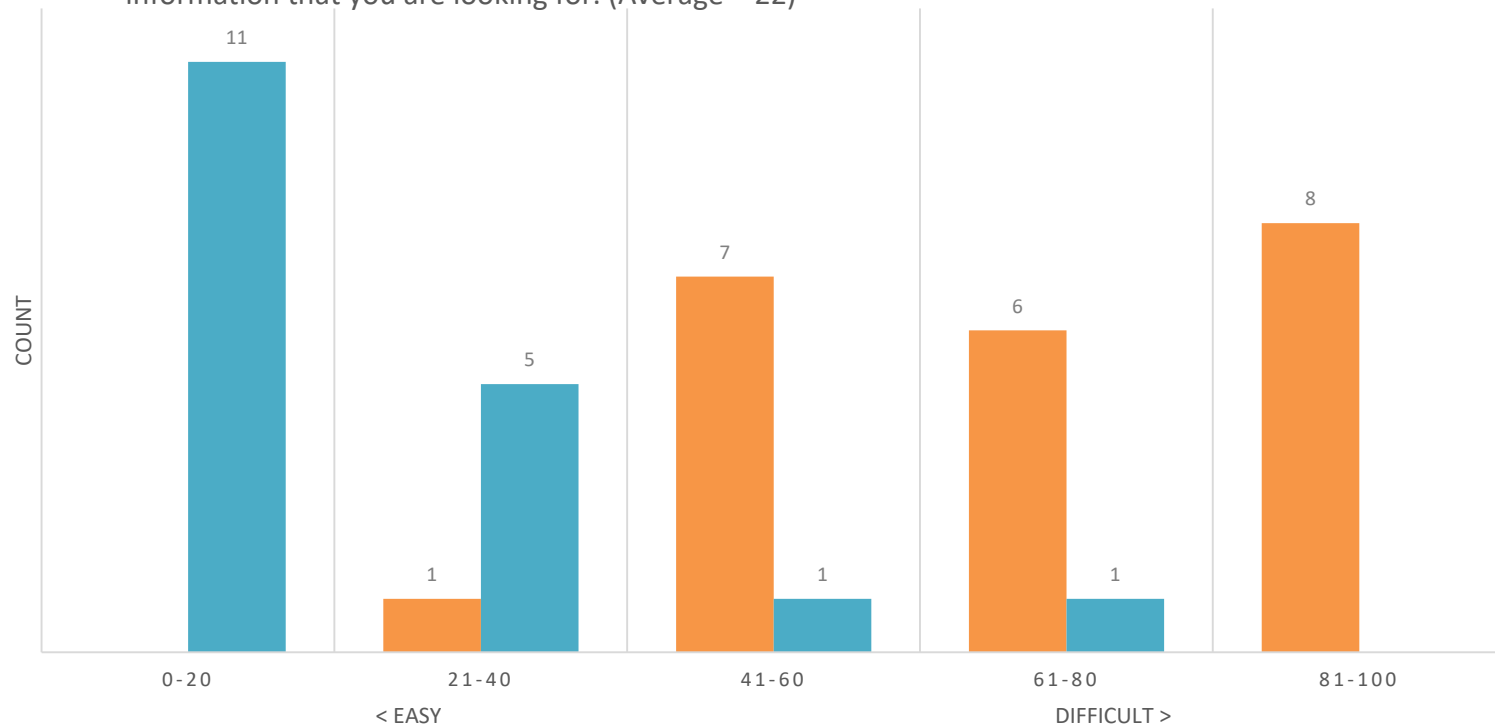
- The DEER tools/resources contain all the deemed measure information that I/my organization needs to design/implement programs. (Average = 50)
- The eTRM will contain the deemed measure information that I/my organization needs to design and/or implement programs in California. (Average = 17)



# Ease of Navigation

3

- Indicate how easy or difficult it is to navigate the DEER tools/resources to find the deemed measure information you are looking for. (Average = 73)
- Indicate how easy or difficult you think it will be to navigate the eTRM to find the deemed measure information that you are looking for. (Average = 22)



# DEER Verbatim Responses

4

**Comment on your overall experience using the DEER tools/resources. What features/aspects do you find useful? What features/aspects are not working well?**

- *Hard to navigate: difficult to search without knowing exactly what you're looking for in advance. Difficult to trace references.*
- *Work papers are confusing to navigate. Column headers are repetitive and make it unclear which values to utilize.*
- *User interface is absolutely terrible. Impossible to use without significant training. Not transparent, assumptions not clear, source information not clear. Does not inspire trust in the quality of the information.*
- *There is very minimal back-up documentation for DEER measures. For IOU measures the work papers are not consistent. Very tough / almost impossible to trace the rationale behind lor of DEER numbers/ assumptions.*

# eTRM Verbatim Responses

5

**Comment on the eTRM content and functionality. What features/aspects do you think will be useful? What additional features/aspects would you like to see?**

- *The design of the system looks great. Being able to follow citations easily, and see data tables will be very useful...*
- *Seeing the actual calc methodology is helpful.*
- *The reference tags/flags look like they will be useful.*
- *It looks fantastic from the training...I'd prefer to use this than the other DEER resources.*
- *Looks easy to use. Hoping to be able to integrate with other tools via the API to automate savings calculations.*
- *Central repository and CalTF's effort to source back-up documentation will help. I am assuming CalTF is going to do similar work on DEER measures which may not have IOU workpapers.*